



Grand Avenue Primary & Nursery School

Grand Avenue
Surbiton
Surrey
KT5 9HU

Tel: 020 8399 5344

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Wednesday, 5th October 2022

Dear Parent / Carer

Re expectations of the school community at drop off and pick up times

It saddens me greatly to have to write this letter to you but since we returned to school in September I have been embarrassed by the irresponsible parking and disrespectful behaviour of some of our families who choose to drive to school.

This is one of the many emails we have just received from our neighbours this term:

"I am not in the habit of complaining but the traffic and parking at school times is becoming very difficult to put up with.

Yellow lines were introduced to enable restricted parking and allow safer access for emergency vehicles and children making their way home.

These precautions have been totally ignored and abused by some of your pupils' parents.

I asked one of the drivers if they could move their vehicle as it was extremely difficult to get off my drive (and would have been impossible to get back on it) only to be sworn at and verbally abused.

I am sorry to bother you with this situation."

Below you will find what I **do not** expect of anyone dropping off or collecting children from Grand Avenue Primary & Nursery School.

DO NOT endanger your children or the children of other families by irresponsible driving or parking outside of school or in neighbouring streets.

- **Do not** drive your children to school unless it cannot be avoided.
- **Do not** drive past the school gates.
- **Do not** park illegally – restricted parking, double yellow lines, zig-zag lines.
- **Do not** park on Grand Avenue between Elgar Avenue and Parkside Crescent.
- **Do not** park over or partially over, the driveways of residents in the surrounding roads.
- **Do not** pull up on the road outside the school entrances to drop off children or pick up an adult who has delivered a child into school.

DO NOT behave in a disrespectful or abusive way outside or inside the school grounds

- **Do not** shout at, intimidate or behave aggressively towards other adults; especially if children

Continued ...



Enjoying Learning - Exceeding Expectations



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are nearby. *Watching adults behave like this is upsetting and causes anxiety and can injure well-being.*

- **Do not** swear or use abusive language, especially if children are within ear-shot. *Hearing adults speak like this can be extremely upsetting.*

Unfortunately due to recent incidents the police are now involved and are monitoring the situation.

As a school we work hard to support our families in educating the children to be responsible and well-mannered citizens who are considerate towards each other. I do not expect this to be undermined by the unacceptable behaviour of a few of our parents who behave so selfishly and have not yet learnt how to show respect to each other and my staff.

Just to be clear, below is what we **DO** expect from our families at all times:

- Treat others – fellow parents, carers, neighbours, school staff - with respect at all times.
- Be mindful of what is said in front of children, at all times.
- Walk, cycle or scoot to school whenever possible.
- Should you need to use the car to come to school, park considerately at least a 5-10 minute walk away from the school.

The safety and well-being of our community is a high priority for the school and I thank everyone who is working with us to ensure our values are upheld.

Yours sincerely

Margaret Barrington
Co-Headteacher



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